



NETCON WARRANTY POLICY

1. System Warranty Coverage

Product / Solution	Warranty Period
Structured Cabling System	25 Years
UPS Systems	2 Years
Battery Bank	1 Year
Outdoor UPS Solutions	3 Years
Solar Solutions (Installed)	1 Year

2. Key Benefits of System Warranty

Netcon guarantees that the installed products will comply with the appropriate industry performance standards applicable to their category, including ISO/IEC 11801-2002, within the specified warranty period.

3. Warranty Eligibility Conditions

- Design, installation, and certification testing must be performed by a Netcon Certified Installer holding a valid certificate.
- Only genuine Netcon-manufactured components must be used in the customer's system.
- Components must be purchased exclusively from Netcon Authorized Partners.
- All required warranty forms and certification test results must be submitted and approved by Netcon.
- A valid Warranty Certificate must be issued by Netcon after verifying design, installation quality, and compliance.

4. Warranty Exclusions

- Non-compliance with the above warranty requirements.
- Damage caused by mechanical, thermal, chemical, or electrical impacts, misuse, or force majeure events (e.g., flood, fire).
- Malfunction resulting from improper operation, faulty installation, or unauthorized modifications.
- Use of non-Netcon-approved components or accessories.



WARRANTY CERTIFICATE

This is to certify that the following product is covered under the Netcon warranty:

Certificate No.	
Customer Name	
Contact Number	
Product Details	
Serial Number	
Date of Purchase	
Warranty Start Date	
Warranty Expiry Date	

Authorized Signatory:

Delson Pinto

Technical Manager

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